

You think different. You helped your friends switch to a Mac. Now, prove your expertise, and gain industry credibility, with an Apple Certification.

Business Rules, Inc., a gold-level Apple authorized training center, will walk you step by step through the certification process. We deliver Apple Certified classes, using Apple Certified trainers. We help you prepare you for each exam. Take the exam on the final day of class, or come back at a later date. **Best of all, we pick up the tab for your exam!***

* All class prices include one exam per person, except in the case of boot camps, where it is two per student.

Call us at 1-888-4-BIZ-RLZ (1-888-424-9759) if you have questions, or to register for the next available class or exam.

Which certification is right for you?

Here are the basics.

ACMT: Save Money on Hardware

Are you responsible for maintaining Macs in your organization? Why not stretch your budget, and perform your own in-house warranty repair work, by becoming an Apple Certified Macintosh Technician (ACMT)? This training is the very same AppleCare Technician Training that Apple's award-winning staff attends!

At the end of this class, you will be able to:

- Describe the underlying technologies in Apple computers
- Identify normal, and abnormal, computer operations
- Identify, and describe, the use of proper hardware tools
- Describe five power saving techniques for Apple systems
- Describe the Apple-recommended troubleshooting process
- Identify the best questions to ask when troubleshooting a specific problem
- Understand all relevant aspects of technician safety
- Identify all requirements to use or upgrade any current Mac
Describe how to return a product to normal operation
- Describe how to use Apple service manuals
- Maintain, and correctly clean, Apple products
- Participate in take-apart labs using a variety of Apple computers

For more information, or to register for this class and exam, call us at 1-888-4-BIZ-RLZ (1-888-424-9759), or visit our web site at <http://www.businessrulesinc.com>.

- ★ **ACMT Exam Requirements** ★
- Apple Macintosh Service Exam
 - Mac OS X v10.5 Troubleshooting Exam

ACSP: Save Time on Troubleshooting

The simplest configuration issues can have your employees on the phone with support technicians for hours. Help your staff get back to work quickly with the knowledge you'll gain from the Mac OS X Support Essentials v10.5 class. All of our trainers are highly experienced in the real-world issues that arise when managing Macs in business, education, and home environments. Get up to the minute tips on supporting and securing your Macs. If you wish to prove your knowledge, stick around and take the Apple Certified Support Professional (ACSP) 10.5 exam.

★ **ACSP Exam Requirements** ★
Mac OS X Support Essentials v10.5

At the end of this class, you will be able to:

- Troubleshoot installation problems
- Create, and manage, user accounts
- Manage, and repair, file system permissions
- Create archives, disk images, and backups
- Determine troubleshooting and monitoring processes for various classes of applications
- Configure basic networking
- Access network services provided by another computer
- Provide network services, such as collaboration, file sharing, web sharing, and screen sharing.
- Use the firewall to isolate sharing issues
- Connect peripherals of various types, and troubleshoot printing problems
- Troubleshoot boot and startup issues

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ACTC: Harness the World's Most Flexible and Dependable Operating System

The power and reliability of Mac OS X Server to provide critical services to various flavors of client computers (MacOS, Windows, Linux/UNIX) are the reasons for its growing popularity. Mac OS X Server Essentials v10.5 shows you how to configure, and troubleshoot, Mac OS X Server services. Continue to build your certification level: Pass the Mac OS X Server Essentials v10.5 exam (in addition to the Mac OS X Support Essentials v10.5 exam), and you will attain the highly regarded status of Apple Certified Technical Coordinator (ACTC).

At the end of the Mac OS X Server Essentials v10.5 class, you will be able to:

★ **ACTC Exam Requirements** ★

• Mac OS X Support Essentials v10.5

• Mac OS X Server Essentials v10.5

- Effectively install and configure Mac OS X Server for different work environments
- Provide DNS services to multiple client types
- Create, administer, and troubleshoot accounts and their resource access
- Configure Open Directory
- Configure and troubleshoot Apple File Service, SMB Service for Windows and other clients, NFS, and FTP
- Configure, maintain, and troubleshoot e-mail service
- Host multiple web sites on a single server and provide WebDAV access to files
- Set up and configure wikis, blogs, iChat server, and iCal server
- Configure and troubleshoot NetBoot/Network Installs for Mac OS X deployment
- Manage accounts preferences

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ACSA: And For the Elite Network Architects...

Do you see the big picture of your company's network strategy, and still enjoy troubleshooting complex technical problems? Gain the in-depth knowledge of Mac OS X and Mac OS X Server that will allow you to architect, and configure, a multi-platform networked environment. Each of these classes is extremely useful on its own, and by combining exams, you can attain the coveted status of Apple Certified Systems Administrator (ACSA).

Take a look at what you'll learn

- Mac OS X Server Essentials v10.5 - see *ACTC description above*
- Mac OS X Directory Services v10.5
 - Accessing Open Directory, LDAP, and Active Directory servers.
 - Configuring Open Directory servers
 - Integrating Mac OS X Server with other systems
- Mac OS X Deployment v10.5
 - Deployment planning: concepts, logistics, and usage management
 - Deploying with installation packages
 - Deploying entire systems
 - Using NetBoot for deployment
 - Postimaging deployment considerations
 - System maintenance
- Mac OS X Advanced System Admin v10.5
 - Planning, documentation, installation, & configuration
 - Updating & migrating
 - Assessment, and documentation, of system utilization and user workflows
 - DNS & NTP configuration
 - Controlling access through firewall and RADIUS
 - Securing access through user controls and cryptography
 - System monitoring
 - Scripting and automation
 - Maintaining data integrity & ensuring reliability

★ **ACSA Exam Requirements** ★

- Mac OS X Server Essentials v10.5

- Mac OS X Directory Services v10.5

- Mac OS X Deployment v10.5

- Mac OS X Advanced System Admin v10.5

For more information, or to register for this class and exam, call us at 1-888-4-BIZ-RLZ (1-888-424-9759), or visit our web site at <http://www.businessrulesinc.com>.